



Terms & Conditions

This guarantee applies to diesel deliveries only, with a minimum Delivery of 500L.

On-Time Guarantee: If your ring-in delivery is more than two (2) working days later than scheduled, we'll give you a \$50 credit for each additional working day, up to \$250.

Auto Deliveries (Run-Outs): If you're on auto-delivery and your tank runs dry because we're later than the normal delivery cycle, you'll receive a \$50 credit for each extra working day, up to \$250.

Flexibility: We may change or withdraw this offer at any time.

Exclusions: If we can't access your site, the credit does not apply.

Force Majeure: RD Petroleum shall not be held responsible for any failure or delay in the delivery of goods by the agreed date if such failure or delay results from circumstances beyond its reasonable control ("Force Majeure Events"). These events include, but are not limited to:

- Any strike, lockout, or labour dispute involving RD Petroleum (regardless of whether the resolution of the dispute is under RD Petroleum's control), or the likelihood of such disputes arising;
- Natural disasters such as storms, fires, floods, earthquakes, hail, lightning, severe weather, or other catastrophes;
- Riot, civil disturbance, war, acts of terrorism, accidents, epidemics, or pandemics;
- Compliance with any order, law, regulation, directive, restriction, or request issued by a public authority;
- Any total or partial, permanent or temporary, discontinuation of supply from RD Petroleum's sources or intended sources of Petroleum Products, or disruptions to the means of delivery of such products;
- Supplier or maintenance provider failures that are themselves due to a Force Majeure Event;
- Disruptions to transportation routes, transport systems, or essential utilities needed for delivery services.